

GuestX™ Solution

DATA EXPORT INSTRUCTIONS

Please provide the specified information in the format as detailed below to the InfoSearch team to setup daily downloads from your property.

OVERVIEW

The following information provides technical specifications pertains to the extract, format and transmission of data files to InfoSearch on a recurring daily basis for the purpose of conducting daily guest feedback surveys. There are two sources of data:

- (1) Casino Management System, CMS
- (2) Hotel Management System, HMS

The data files created by the extraction program are referred to as the "player data" and "lodger data" files respectively.

Table Mountain Casino is responsible to create an automated program, that runs daily on a recurring basis. This program will generate two files:

- (1) Player Data File
- (2) Lodger Data File

Those files are then transferred to InfoSearch via the Amazon Web Services, (AWS), per a highly secure AWS SFTP service.

Below are the specifications for each file and the data file transfer instructions.

PLAYER DATA

The player data will be extracted from the Casino Management System and consist of all players with active play from the previous day.

File Specification:

- File Format: Comma separated values (CSV), Encoding UTF-8
- File Name: player_<yyyy-mm-dd>.csv

PLAYER DATA FIELDS

Field Name	Field Description
firstname	Player's first name
lastname	Player's last name
email	Player's contact email address
address1	Player's contact address line1
address2	Player's contact address line1
address3	Player's contact address line1
city	Player's contact address city
state	Player's contact address state
zip	Player's contact address zip
country	Player's contact address country
phone	Player's contact phone number
hostname	Name of host
player_club_date	Player's club membership date mm/dd/yyyy
player_club_number	Player's club ID
player_club_tier	Player's club tier or category name
player_club_adt	Player's computed ADT
last_player_adt	Player's last play date mm/dd/yyyy

LODGER DATA

The data will be extracted from the Hotel Management System and consist of all lodgers upon check-in and check-out.

File Specification:

- File Format: Comma separated values (CSV), Encoding UTF-8
- File Name: lodger_<yyyy-mm-dd>.csv

Note: A record should be generated for both the lodger check-in date and check-out date.

LODGER DATA FIELDS

Field Name	Field Description
firstname	Lodger's first name
lastname	Lodger's last name
email	Lodger's contact email address
address1	Lodger's contact address line1
address2	Lodger's contact address line1
address3	Lodger's contact address line1
city	Lodger's contact address city
state	Lodger's contact address state
zip	Lodger's contact address zip
country	Lodger's contact address country
phone	Player's contact phone number
res_code	Lodger's hotel reservation rate / code
res_desc	Lodger's hotel reservation rate / code description
checkindate	Lodger's check-in date mm/dd/yyyy
checkoutdate	Lodger's check out date mm/dd/yyyy
player_club_date	Lodger's player club membership date mm/dd/yyyy

player_club_number	Lodger's player club ID
player_club_tier	Lodger's player club tier or category name
player_club_adt	Lodger's computed ADT
last_player_adt	Lodger's last play date mm/dd/yyyy

SFTP DATA TRANSFER INSTRUCTIONS

1. Use an SFTP program to transfer data to InfoSearch
2. Hostname: s-ce868f39d03c4b29b.server.transfer.us-west-2.amazonaws.com
3. Username: will be provided by InfoSearch
4. Authentication Protocol: requires an SSH key be used, no passwords (**Note:** See instructions below regarding SSH key generation)
5. `sftp -i /path/to/privatekey.pem username@s-ce868f39d03c4b29b.server.transfer.us-west-2.amazonaws.com`

SSH KEY GENERATION

1. Use our online tool to generate a random key pair for the SFTP site.
2. Open <https://www.infosearch.cloud/sshkeypair>
3. The server will respond with a zip file containing you random SSH key pair.
4. Protect the private key and keep it secret.
5. Send the public key, via email, to chris.wittmann@infosearch.online.

TECHNICAL SUPPORT

Contact InfoSearch's Tech Support if you have questions on how to export your data.

Christoph Wittmann, chris.wittmann@infosearch.online